



Information Manager System

Locate, Capture and Share Information With Your Team.


Share knowledge easily & securely  Information Manager allows you to share information from your website or Intranet with an enterprise-grade knowledge base, reducing customer support, improving staff productivity and eliminating time wasted searching for information across disparate systems such as shared folders and paper documents.



 Information Manager can be used to:

- Reduce in-bound customer support. The web-based self help interface makes it easy for customers to find answers to their own problems instead of submitting emails or calling your support department. Your knowledge base can also be integrated into your contact/support forms to provide instant answers to customer's questions as they type, reducing support even further.
- Share company documents and procedures. Whether your staff are in one physical location or one hundred,  Information Manager makes it easy for them to share, search, rate and print company documents, procedures and more. Forget email or network file servers - now everyone has access to the same single version of a document from the same location.
- Eliminate staff training time. By providing new staff members with a list of company-wide policies, procedures and how-to guides to read in your knowledge base, they can be up and running quicker. You reduce staff training time significantly and give new staff members a "hands on" approach to learning.

Powerful & Fully Featured Knowledge Management Software

- Staff, customers and partners can access information locally or over the Internet and AA Information Manager's powerful group-based permission architecture makes it easy to share knowledge with only the people or groups you choose. [Feature Tour](#)
-  Information Manager makes publishing, sharing and collaborating on knowledge easy. Click on a feature below to learn more about it. If you require a particular feature and cannot find it listed below, please contact us.

Features - sharing documents and procedures made easy!

- Accessible through any computer with a web browser
- Categories can be password protected and restricted
- Built-in feedback loops help your staff improve knowledge
- Revisions are created and saved automatically when an item is updated
- Popular search terms make it easy to find help fast
- Group-based permissions and access
- Integration with LDAP for single sign on (SSO) support

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- Publishing workflow for granular control over content
- Fast, accurate searching and indexing of content and attachments (Microsoft Office and PDF)
- Upload company procedures and documents (Microsoft Office or PDF) which are instantly indexed and searchable
- Categories can be password protected and restricted
- Built-in feedback loops help your managers improve training material over time
- Integration with LDAP for single sign on (SSO) support
- Popular search terms make it easy to find help fast
- Knowledge items can be printed or exported to Adobe PDF format for saving
- Assign related knowledge items for further reading/self-training
- Limit users to categories such as Sales, HR or Development only

These are just some of the features.

There are many more features, just call and we can send you a complete data sheet.

If you have any requirements not already included in our software we can tailor the software to suit your application.

Our CMS is easily modified, just tell us what you need!

For more details, a demonstration or if you have any questions please contact us on 9558 2244 and we can supply a more details.